



Office of the Principal

Monsignor McHugh School

"Forming Minds and Shaping Hearts"

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October 8, 2018

Dear Families,

We want to make you aware of an upcoming change that may affect your usage of ParentsWeb or the RenWeb Home App. Four years ago, RenWeb was acquired by FACTS, and on Friday, October 12, they are launching a new website together at FACTSMgt.com and rebranding the RenWeb company to the FACTS name.

RENWEB ACCOUNT

What does this mean for you?

- The way you log into your accounts will not change (whether in ParentsWeb or on the RenWeb Home app). Your usernames and passwords will remain the same.
- You can still log into the RenWeb Home app, although you may see new colors and logos in the app.
- If you currently go to RenWeb.com to access ParentsWeb, you will be able to continue doing so for a time, but **you'll want to start making the switch and logging in at FACTSMgt.com.**
- There are additional login instructions on the enclosed Parent Resources sheet.

If the name RenWeb is going away, are any other names going away?

Yes, but FACTS is taking a methodical process to the product name changes. The RenWeb Home app will continue to be called the RenWeb Home app. You can search "RenWeb Home" in the App Store or Google Play to find it.

The name ParentsWeb will be changing to FACTS Family Online. You will still login using the same credentials at FACTSMgt.com. When you go to FACTSMgt.com, you will select "Parent Log In" and then "FACTS Family Online (ParentsWeb)."

FACTS ACCOUNT

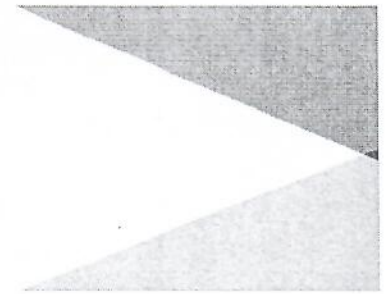
What about my FACTS account?

- The way you log into your FACTS account will not change. Your usernames and passwords will remain the same.
- **After October 12, you will go to FACTSMgt.com, click "Parent Log In" in the upper-right hand corner and select "Pay Tuition/Apply for Aid."**

Thank you for your flexibility and please let the school office know if you have any other questions regarding the change.

Sincerely,

Dr. Becca Torregrossa



FACTS and RenWeb Are One Company Now. Here's What You Need to Know.

FIND INFORMATION BELOW ABOUT WHAT'S CHANGING AND HOW IT WILL AFFECT YOU.

Q: Why is FACTS | RenWeb merging into one company?

A: FACTS acquired RenWeb four years ago in order to provide schools with the tools they needed to manage every aspect of the educational experience in a combined, secure, and easy-to-use system. Since the acquisition, we've been working diligently to continue to combine our services in a meaningful, methodical way.

Now we're taking another important step in the process and becoming a single brand — FACTS. We believe this change will help fulfill our mission to provide schools with the best products and services possible.

Q: Will my login information change?

A: Yes. Though your login credentials will remain the same, you'll now log in to your account at FACTSMgt.com. To log in, follow these steps:

- Go to FACTSMgt.com.
- Click the login button in the upper-right hand corner.
- Select "FACTS Family Online"
- Enter the same login credentials you've used in the past.

Q: What happens to my RenWeb account?

A: Your account will remain the same, but you'll now be logging in exclusively at FACTSMgt.com. If you visit RenWeb.com, you'll be automatically redirected to that page.

Q: How will I log into the RenWeb Home app?

A: For the foreseeable future, parents and students will continue to log in to the RenWeb Home app as they have been.

Q: If I have questions, who do I call?

A: You'll continue to contact your school with any questions.

For additional questions,
visit FACTSmgt.com/familles.

